

Certification Rubrics

Applicant must achieve the minimum points in each section (as applicable to their service delivery model) and must score a minimum of 40 points total across all sections.

	DIRECT Model Applicant		HYBRID Model Applicant		THIRD PARTY Model	
	Total Points Available	Req. Points to Pass each section	Total Points Available	Req. Points to Pass each section	Total Points Available	Req. Points to Pass each section
A. Portfolio Profile (#1)	1	1	1	1	1	1
B. Resident Services Coordination	19	13	22	13	26	17
<i>Resident Services Coordination</i>	11	7	13	8	17	12
<i>Resident Services Coordinators (RSC)</i>	4	3	3	2	4	2
<i>Resident Services Systems</i>	4	3	6	3	5	3
C. Utilizing Information about Residents & the Community	9	4	9	4	9	4
<i>Larger Community/Neighborhood Assessment</i>	4	2	4	2	4	2
<i>Resident Data</i>	5	2	5	2	5	2
D. Resident Services Program Plan	16	10	17	9	17	9
<i>Program Implementation</i>	7	5	8	5	8	5
<i>Partnerships</i>	4	2	4	1	4	1
<i>Resident Engagement</i>	5	3	5	3	5	3
E. Funding & Sustainability of Resident Services	4	2	4	2	3	2
F. Evaluation of Program Success (Impact)	6	3	6	3	5	3