

AHC Resident Services Logic Model

Program Focus: Financial Health & Capability				
GOALS →	INPUTS →	OUTPUTS →	OUTCOMES/IMPACT	
Objectives	What We Invest	What We Do	Short Term	Long Term
<ul style="list-style-type: none"> Housing and Economic Stability for residents living in AHC communities Equity and inclusion for residents living in AHC communities 	<ul style="list-style-type: none"> Onsite Resident Services direct service staff members Corporate RS staff Volunteers and university interns Office space and programmatic space Community Partnerships Cross-collaboration with AHC divisions and 3rd party management companies Staff training & development Budget Emergency funds 	<ul style="list-style-type: none"> Eviction prevention coaching Rental assistance Lease education Case Management: brief interventions and referrals Crisis intervention; ongoing coaching in financial capability and job readiness Financial Literacy Workshops 	<ul style="list-style-type: none"> Residents avoid eviction through timely rent payments or available assistance Housing stability issues (housekeeping, behavior, etc.) are successfully resolved Residents demonstrate knowledge of lease terms and tenant rights and responsibilities 	<ul style="list-style-type: none"> Residents have long-term housing stability Households are financially stable and have increased assets

Program: Health and Wellness

GOALS →	INPUT →	OUTPUTS →	OUTCOMES	
Objectives	What We Invest	What We Do	Short Term	Long Term
<ul style="list-style-type: none"> Residents have access to resources and services that allow them to safely age in place & remain independently housed as long as possible Residents have access to healthcare, food, and resources necessary to thrive 	<ul style="list-style-type: none"> Onsite Resident Services direct service staff members Corporate RS staff Volunteers and university interns Office space and programmatic space Community Partnerships Cross-collaboration with AHC divisions and 3rd party management companies Staff training & development Budget 	<ul style="list-style-type: none"> Health insurance and provider navigation Health and/or chronic disease workshops Benefits review & application assistance Onsite social gatherings Linkage & referral services Direct emergency aid: groceries, toiletries, household items, prescriptions, gift cards Regularly scheduled food/grocery distributions 	<ul style="list-style-type: none"> Residents will have access to health benefits and providers. Residents will be more informed about chronic disease and other health concerns Residents will have access to a social network Residents will have access to healthy food resources Transportation for senior citizen residents will be easier, more accessible, and more affordable. Residents will report 	<ul style="list-style-type: none"> Improved emotional and physical well-being Safely aging in place

		<ul style="list-style-type: none"> • Shuttle transportation service to area shopping and events • Regular health screenings through partner organizations • Help residents become more comfortable with online medical platforms • Onsite or virtual fitness classes 		
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Program: Community Building & Engagement

GOALS →	INPUT →	OUTPUTS →	OUTCOMES	
Objectives	What We Invest	What We Do	Short Term	Long Term

<ul style="list-style-type: none"> • Opportunities for social and community involvement are available for all residents • Resident-led initiatives are fostered and encouraged 	<ul style="list-style-type: none"> • Onsite Resident Services direct service staff members • Corporate RS staff • Volunteers and university interns • Office space and programmatic space • Community Partnerships • Cross-collaboration with AHC divisions and 3rd party management companies • Staff training & development • Internet Connectivity • Computers/Devices • Budget 	<ul style="list-style-type: none"> • Community Projects & Events • Community safety initiatives • Voter education & registration • Volunteer opportunities • Leadership programming 	<ul style="list-style-type: none"> • Increased social connectedness & community engagement • Eligible residents registered to vote • Increased voice and agency in community problem-solving • Increased volunteerism • Increased participation in community events 	<ul style="list-style-type: none"> • Residents are actively engaged in their community
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Program: Education - Elementary Programming

GOALS →	INPUT →	OUTPUTS →	OUTCOMES	
Objectives	What We Invest	What We Do	Short Term	Long Term
<ul style="list-style-type: none"> • Children learn to read and read to learn • Bridging the achievement gap and addressing systemic racial inequities in educational access. • Students enjoy a predictable routine and a safe, comfortable place to come after school. 	<ul style="list-style-type: none"> • Onsite Resident Services direct service staff members • Corporate RS staff • Volunteers and university interns • Office and programmatic space • Community Partnerships • Collaboration with 3rd party management companies • Staff training • iReady curriculum • Backpacks/school supplies • Computers/Devices • Budget 	<ul style="list-style-type: none"> • Facilitate learning opportunities through after school programming • Promote interest in a range of topics from art to technology to science • Project-based learning • Summer camp to prevent learning loss • Recreation activities • Tutoring and mentoring with volunteers • Social/Emotional learning • Field trips 	<ul style="list-style-type: none"> • Students increase their reading level by one level during academic year and maintain level during summer • Students advance to the next grade level • Students complete and turn-in assignments on time • Students establish meaningful, trusting relationships with adult role models • Students have a healthy meal and a safe place to go while their parents are working. • Students have backpacks and school supplies 	<ul style="list-style-type: none"> • Students are self-confident and achieve developmental competence • Students enter middle school prepared for additional academic rigor • Students engage in healthy relationships with peers and teachers/other adults • Students and parents report noticeable benefits of educational programs.

Program: Education - Teen Programming

GOALS →	INPUT →	OUTPUTS →	OUTCOMES	
Objectives	What We Invest	What We Do	Short Term	Long Term
<ul style="list-style-type: none"> Middle & high school students achieve academic success Teens have an environment that facilitates focus on schoolwork while also providing opportunities for social connection and recreation. 	<ul style="list-style-type: none"> Onsite Resident Services direct service staff members Corporate RS staff Volunteers and university interns Office and programmatic space Community Partnerships Collaboration with 3rd party management companies Staff training & development Backpacks/school supplies Field trips Budget 	<ul style="list-style-type: none"> Facilitate learning opportunities through teen tutoring and enrichment programming Facilitate 1:1 tutoring sessions with volunteers Recreation activities 	<ul style="list-style-type: none"> Students will complete homework and other assignments Students will obtain a GPA of 3.0 or higher Students will set and achieve an academic goal Students will feel connected to others Students have a healthy meal and safe place to go while their parents are working Students have a sense of community among their neighbors Students establish meaningful, trusting relationships with adult role models. 	<ul style="list-style-type: none"> Students will have a vision of their future and understand the role that higher education can play in achieving their goals. Students will graduate from high school and move on to college or vocational schools Students are self-confident and reach developmental benchmarks Students gain skills in building healthy relationships

Program: Education - College and Career Readiness Program

GOALS →	INPUT →	OUTPUTS →	OUTCOMES	
Objectives	What We Invest	What We Do	Short Term	Long Term
<ul style="list-style-type: none"> Students are equipped with knowledge and resources to determine post-secondary education or career choices 	<ul style="list-style-type: none"> Onsite Resident Services direct service staff members Corporate RS staff Volunteers and university interns Office and programmatic space Community Partnerships Collaboration with 3rd party management companies Staff training & development Backpacks/school supplies Field trips and college visits Budget 	<ul style="list-style-type: none"> Workshops on topics related to the college application process Provide students with a 1:1 mentor they meet with regularly throughout the year to develop college goals and plans with. Program staff hold office hours at two area high schools. Take students on college tours and to workplace/career tours. Help students and parents understand financial aid packages and the FAFSA process. 	<ul style="list-style-type: none"> Students will develop a plan for college or training programs application process All students will graduate from high school Students will gain acceptance to college Students will receive scholarships and financial aid to pay for college 	<ul style="list-style-type: none"> Students will have a better vision of their future and understand the role that higher education can play in achieving their goals. Students will graduate from college and obtain careers. Graduates will come back to their communities to support other community members.