

BRIDGE Housing Digital Learning Survey

Dear Resident,

Enclosed please find a Digital Learning Questionnaire for resident households with children ages 5-22 years old. This brief questionnaire will help BRIDGE Housing understand your family's needs so that we can explore enhanced resident services to support education for children and youth, as part of our Communities Connected Initiative.

For English, please use the enclosed paper copy and return the completed questionnaire to your Resident Manager, or use the QR code or link and complete the questionnaire online.

For Spanish, Russian, Cantonese or Arabic, please use the QR code and complete the survey online, or request a copy in your preferred language from your Resident Manager.

Open your camera on your mobile phone, and hold the camera to the QR code, and click on the browser.



Or go to <https://bit.ly/BridgeAccess>

The deadline to complete the survey is **Friday, October 29th**. If you have any questions, please email survey@bridgehousing.com or call (415) 748-3986.

Thank you very much for your valuable input!



NOTE: This survey tool was developed by BRIDGE Housing. If adapting this survey for your own organization's use, please credit BRIDGE Housing for the initial development of this tool.

1. Please write your unit number. _____
2. Do you have an internet plan in your home? Note: this does not include your cell phone data plan.
 Yes No (If no, go to Question 5)
3. What is the connection speed that you need, to engage in learning at home?
 Moderate: Enough to get online, to check in, and comfortably browse the web. Fast: Enough to smoothly stream video, quickly download large files, etc.
 Lightning Fast: Fastest possible connection for all sorts of projects. I don't know.
4. Do you have access to this connection speed in your home?
 Yes No Most of the time, but not always. Sometimes but not enough.
5. Do you have devices (e.g., laptop computer, desktop computer, tablet) that can access the internet in your home?
 Yes No (If no, go to Question 7).
 a. If yes above, are the devices in good working condition?
 Yes No
6. (If Yes to #5) Put a number next to all devices that you have in your home that are in good working condition and can be used to access the internet.
 _____ Laptop computer/Chromebook
 _____ Desktop computer
 _____ Smart Phone
 _____ Tablet/Ipad
7. For each row, please select one response. Overall, how comfortable are you:

	Not at all comfortable	Not very comfortable	Somewhat comfortable	Very comfortable
Using your home devices (e.g., computer, tablet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using an internet search engine to look for information online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sending a personal message to another person via email or online messaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting into video/webinar software (i.e., Zoom, GoTo Meeting, Teams, or Webex) without any help from others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Do these devices meet your children's ability to do their school work on line (e.g., your devices allow you to type documents, browse the internet, stream videos, save work to the cloud)?

Yes No I don't know

9. How much do you rely on others to help you with the skills needed to access and navigate the internet? Please check one.

I rely a great deal on someone else.

I rely somewhat on someone else.

I rely rarely on someone else.

I don't rely on anyone.

I never use the internet.

10. Please mark the **top three** uses of the internet in your home:

Staying connected to friends and family (socializing).

School work, online streaming for school

Work from home/Job Hunting (e.g., writing resumes,

Banking/Financial Management (e.g., paying bills online)

Entertainment (e.g., online movie, video, or music

Look up information (e.g., bus schedules)

Other: Please specific _____

About You & Your Family

Including yourself, the number of adults (18 years and older) living in your household _____

The number of children (younger than 18 years old) living in your household _____

Your age _____

Full Number Address: _____

Apartment Number _____

Email address _____

Phone number _____

Full Name _____

Thank you!!