

Certification Rubrics – *updated 3.22.23*

Applicant must achieve the minimum points in each section (as applicable to their service delivery model) and must score a minimum of 40 points total across all sections.

CORES Application Sections	DIRECT Model Applicant		HYBRID Model Applicant		THIRD PARTY Model	
	Total Points Available	Req. Points to Pass each section	Total Points Available	Req. Points to Pass each section	Total Points Available	Req. Points to Pass each section
A. Portfolio Profile (#1)	1	1	1	1	1	1
B. Resident Services Coordination	19	13	22	13	25	16
<i>Resident Services Coordination</i>	11	<i>No required minimum for subsections</i>	13	<i>No required minimum for subsections</i>	17	<i>No required minimum for subsections</i>
<i>Resident Services Coordinators (RSC)</i>	4		3			
<i>Resident Services Systems</i>	4		6			
C. Utilizing Information about Residents & the Community	9	4	9	4	9	4
<i>Larger Community/Neighborhood Assessment</i>	4	<i>No required minimum for subsections</i>	4	<i>No required minimum for subsections</i>	4	<i>No required minimum for subsections</i>
<i>Resident Data</i>	5		5			
D. Resident Services Program Plan	16	10	17	10	17	10
<i>Program Implementation</i>	7	<i>No required minimum for subsections</i>	8	<i>No required minimum for subsections</i>	8	<i>No required minimum for subsections</i>
<i>Partnerships</i>	4		4			
<i>Resident Engagement</i>	5		5			
E. Funding & Sustainability of Resident Services	4	2	4	2	3	2
F. Evaluation of Program Success (Impact)	6	3	6	3	5	3