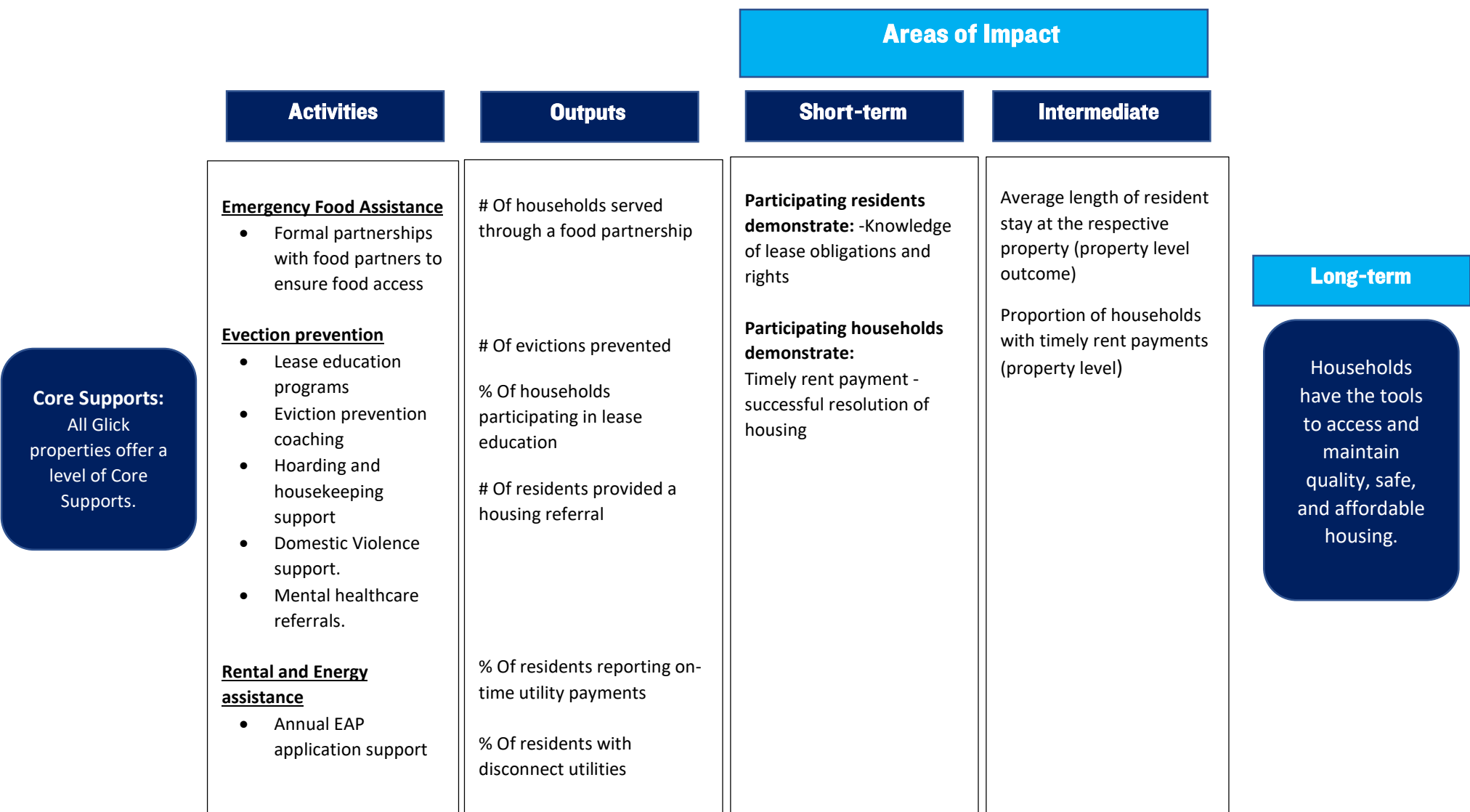


Resident Services Logic Model

Mission: Living at a Glick property enhances the lives of all residents.



Core Supports:
All Glick properties offer a level of Core Supports.

Long-term

Households have the tools to access and maintain quality, safe, and affordable housing.



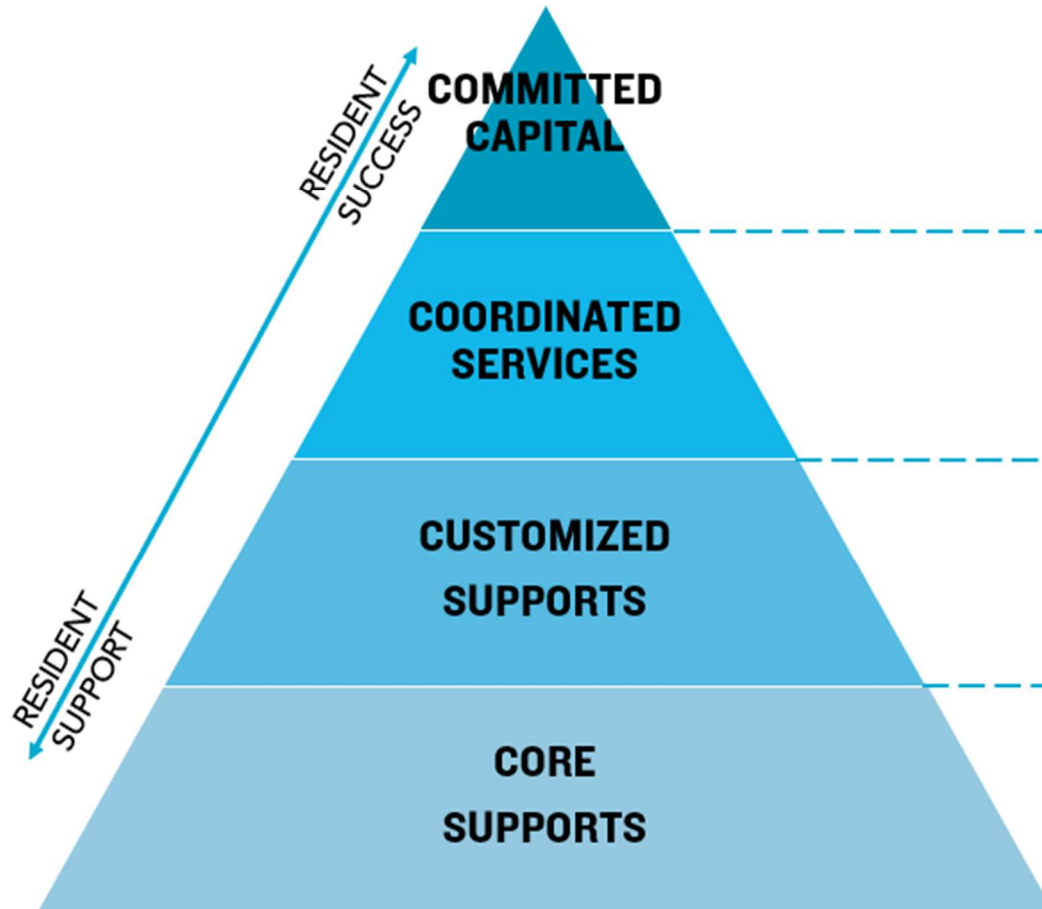
Activities	Outputs	Short-term	Intermediate
<p><u>Adult Education & Engagement</u></p> <ul style="list-style-type: none"> • Postsecondary and employment pathways • Asset building and financial coaching <p><u>Youth Education & Engagement</u></p> <ul style="list-style-type: none"> • Access to early childhood education • Mentoring and academic support • Out of school time enrichment <p><u>Health/Mental Health</u></p> <ul style="list-style-type: none"> • Adverse childhood experiences • Mental, physical, and behavioral health support/screening <p><u>Resident Engagement & Leadership</u></p> <ul style="list-style-type: none"> • Resident leadership opportunities • Community projects and events <p>+ Core Supports</p>	<p>% Of adult residents participating in: Workforce programs Educational attainment Group seminars or individual programs % Of households participating in coaching</p> <p># Of youth residents with at least a minimum dose % participating in: Educational support/tutoring Leadership programming Community service Physical activity & recreation</p> <p># Of residents engaged in preventive, primary & behavioral health care # Of residents with mental health referrals % Of households participating in wellbeing checks</p> <p>% Residents participating # Of residents participating in resident leadership opportunities or ambassador programs</p>	<p>Participating residents demonstrate: Open bank accounts, develop a budget, have knowledge of their credit score and improved job skills</p> <p>Participating youth residents report increased: Feeling of safety and confidence school performance Improved school behavior and leadership skills</p> <p>Participating residents: Have access to health benefits & a provider, receive regular health care, practice healthy behaviors, and follow established health services plan</p> <p>Participating residents demonstrate increases in: Social connectedness and leadership skills</p> <p>% Of residents registered to vote</p>	<p>Participating residents: Increase savings, institute a plan to improve credit score and achieve increased employment</p> <p>Youth Resident participants: Increase time spent on homework, successfully advance to next grade level, and increase community involvement</p> <p>Participating residents have: Improved overall health, emotional wellbeing, balance of daily living & available supportive services</p> <p>Residents are actively engaged in the community</p>

Long-term

Living at a Glick property enhances the lives of all residents.

Customized Supports:
Properties with access to on-site Resident Services

MODEL FOR PROPERTIES



DESCRIPTION	STAFFING	RESOURCES
<p>Properties with capital investments dedicated to advancing resident success.</p> <ul style="list-style-type: none"> ▪ Success Center ▪ Dedicated Family Scholar House development 	Additional FTEs	Long-term capital investment
<p>Properties that house specific partnerships and/or resident success strategies. Examples:</p> <ul style="list-style-type: none"> ▪ Family Promise ▪ Housing Our Heroes 	Full-time SC with cross-departmental coordination	Coordinated GP grant support
<p>Higher need properties that follow the CORES certification:</p> <ul style="list-style-type: none"> ▪ Resident-level goals based on resident need ▪ Must have a focus area(s) 	Full-time SC or enhanced support from RSS department	Funding as part of annual GP grant
<p>All family properties have a plan to support residents with:</p> <ul style="list-style-type: none"> ▪ Emergency food assistance ▪ Rental & energy assistance ▪ Eviction prevention 	Does not require an onsite SC	Limited additional are resources needed