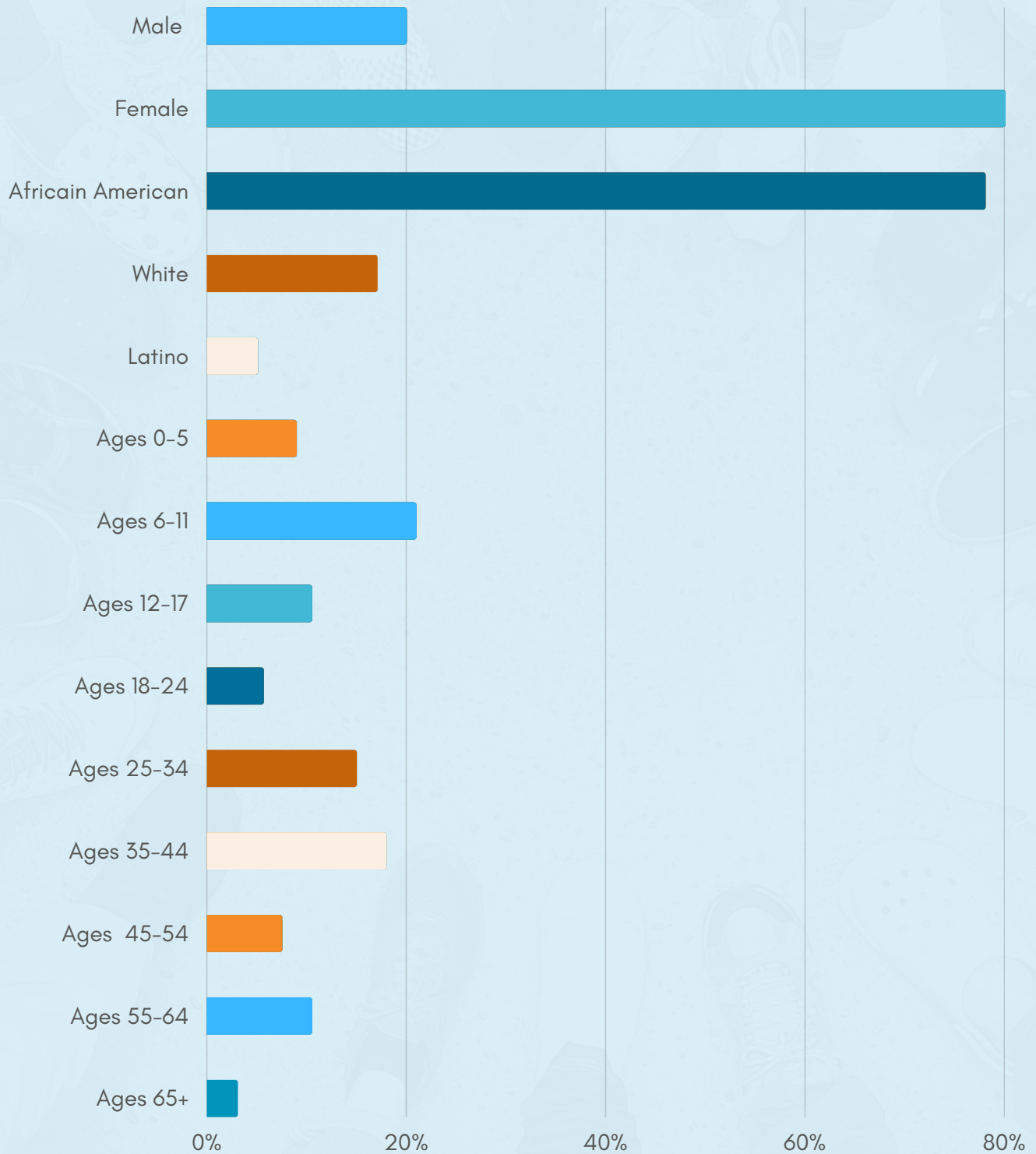




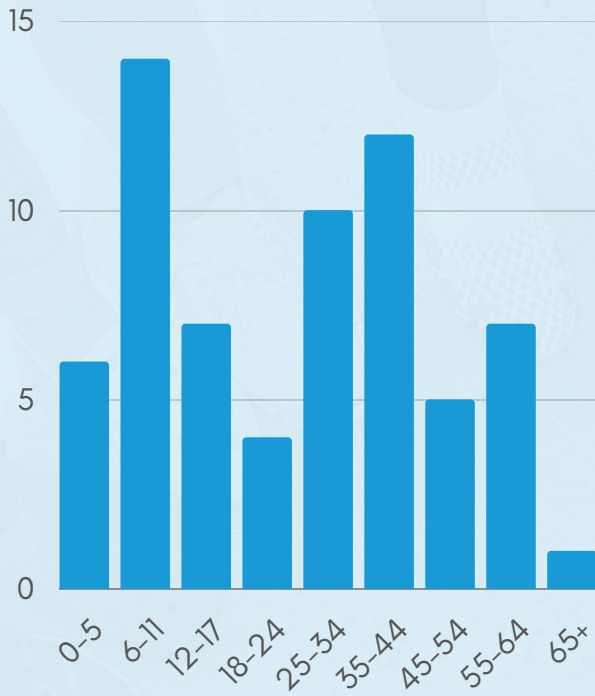
Resident
Opportunities
&
Priorities
Assessment

ROOSEVELT CENTER

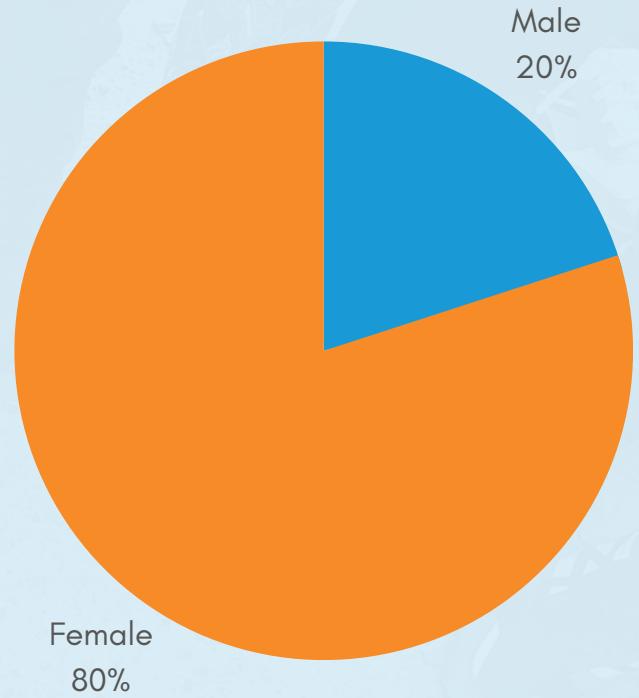
Tenant Demographic Breakdown



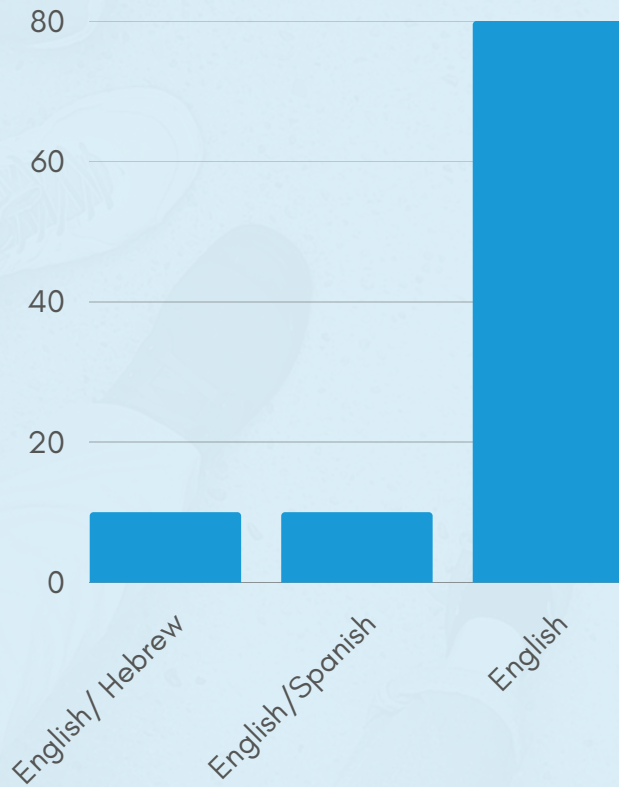
Tenant Ages



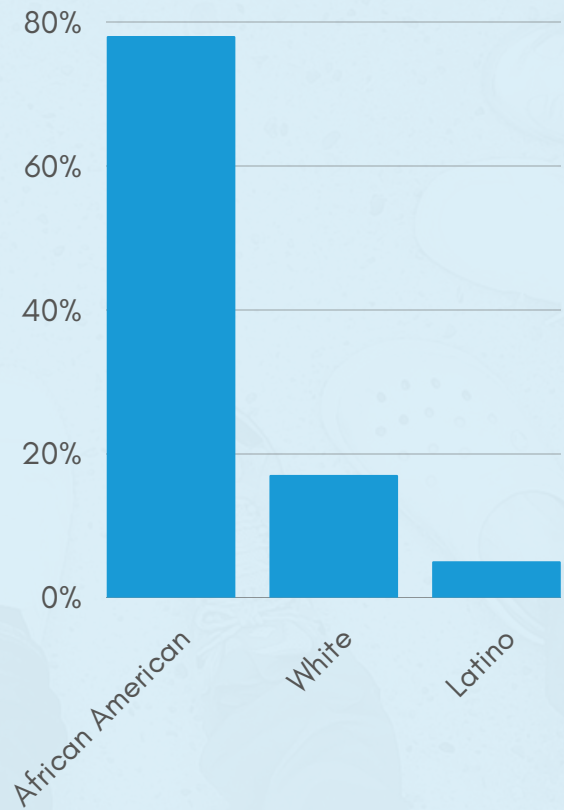
Male to Female Ratio



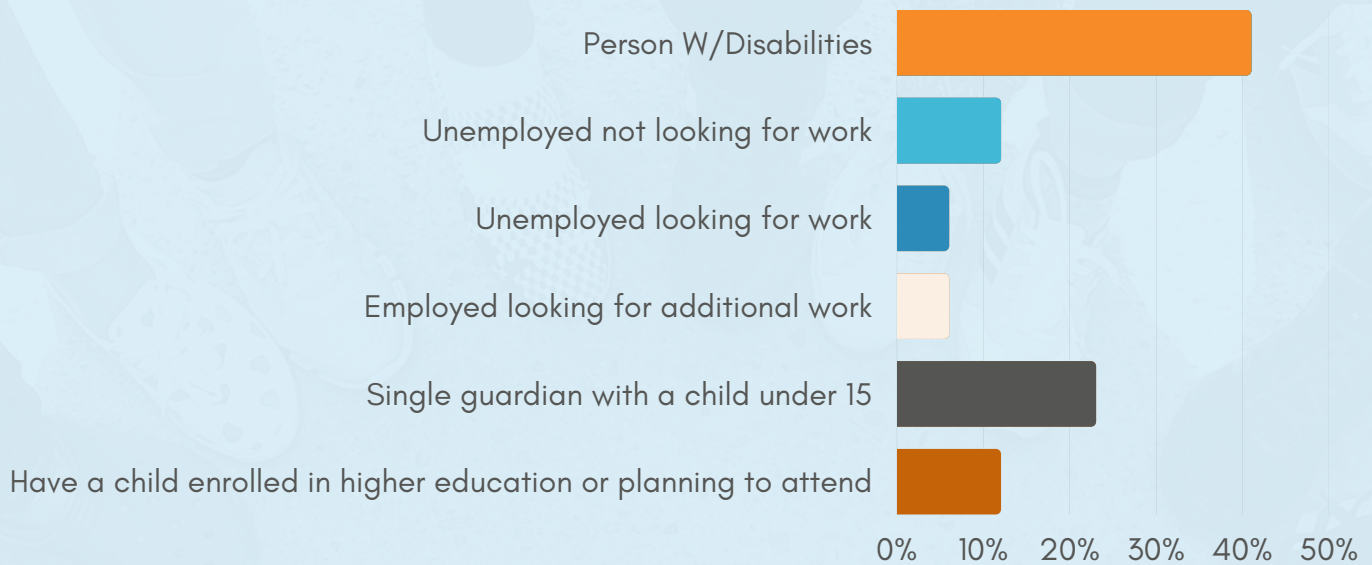
Languages Spoken



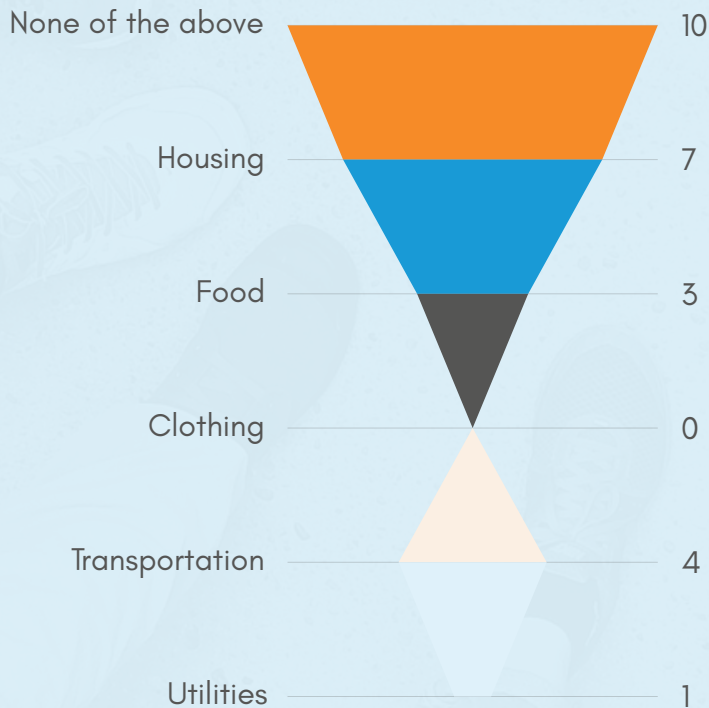
Tenant Race



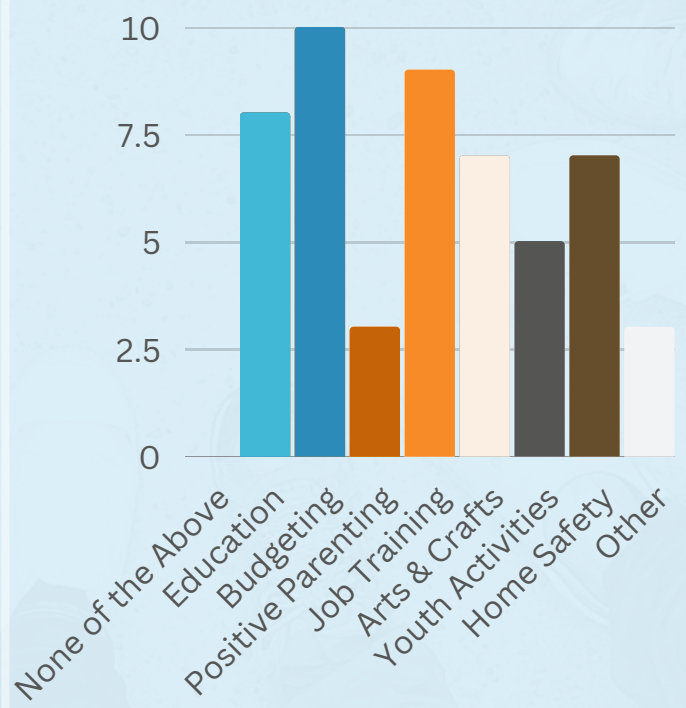
Resident Circumstances



Tenants at risk of losing access to

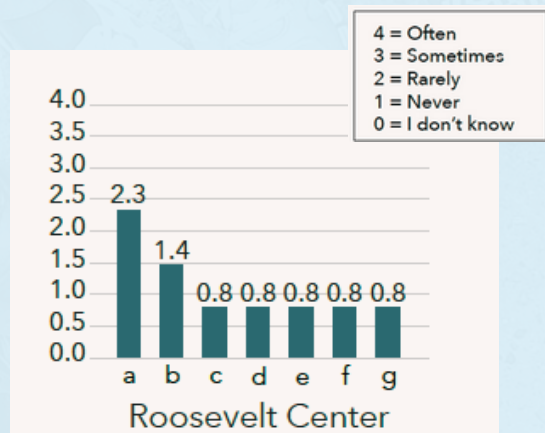


Tenant Interests



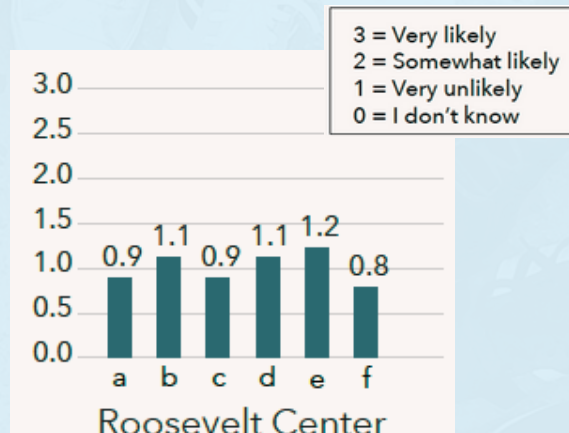
How often do neighbors do each of the following...

- a = Stop to talk when they see each other?
- b = Reach out to check on each other's wellbeing?
- c = Eat a meal together?
- d = Watch sports or other entertainment together?
- e = Exercise together?
- f = Watch each other's children?
- g = Do hobbies or projects together?



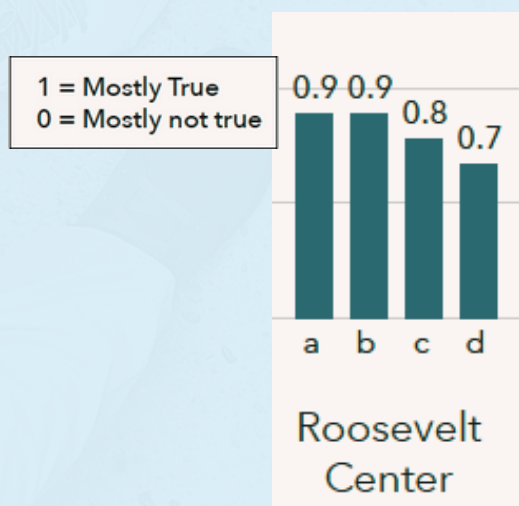
How likely would your neighbor help you out if...

- a = You need a ride somewhere?
- b = You need to borrow a tool?
- c = You need someone to watch your apartment when you are away?
- d = You need to change a tire on your car?
- e = You need to borrow a phone to make an urgent call?
- f = You are sick or injured and need help around your home?



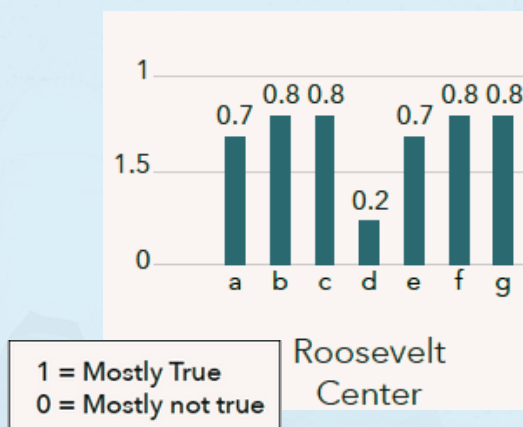
How true are the following ?

- a = I can easily get to the places I need to go.
- b = I can easily get to the places I want to go.
- c = I have access to reliable transportation.
- d = I am able to cover the costs of my daily needs.

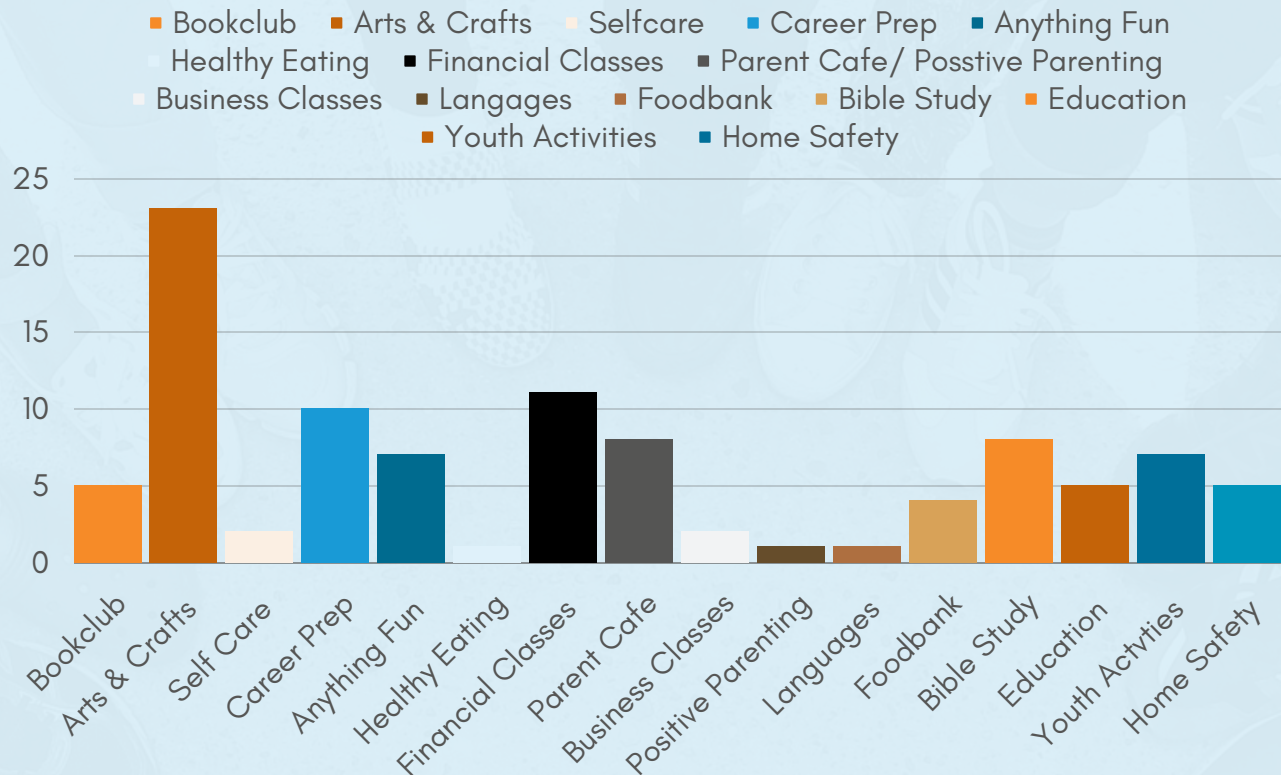


How true are the following ?

- a = I am in good physical health.
- b = I am able to enjoy leisure activities regularly.
- c = I feel connected to my family and relatives.
- d = I feel connected to my neighbors in this apartment.
- e = I am satisfied with the friendships I have.
- f = If I need support, I know who I can count on.
- g = If I have a question or concern about this property, I know who at Lacasa to ask.



Tenant Feedback on Desired Activities in the Building



What activities/resources would support your success?

Cooking	Bible Study for Women	Garden
Book Club	Cooking	Movie Review
Language Learning	Jewish services	Exercise
Party/Events	Movies	Kids Play
Positive Parenting	College Prep	Job Training
Food Bank	Financial Classes	Resource and Job fairs

Summary of Key Opportunities and Needs

Property Name: Roosevelt Center

Date: July 2023

Completed by: Amy Ward

Opportunity or Need Category	Source of Information	Action Step	Timeline	Who is involved
Career and Education Services	Tenants	Provide resources and class times to the tenants. Possibility for class on site.	1 year	Work One, Goodwill Excel Center
Crisis Information and Financial Assistance	Tenants	Host Financial classes at the building. Provide resources for crisis information.	1 year	Lacasa Financial Empowerment Center
Selfcare and Healthy eating	Tenants	Provide resources on self-care and Healthy Eating. Connect with a partner to conduct Self-care programming for the tenants.	1 year	Purdue Extension, Public Library,
Youth Activities, Art & Crafts, Book Club	Tenants	Continue to provide programming with the library and develop/partner with new programs to engage youth.	1 year	Public Library, Parks Department

Tenant Resources Reflection

Methodology

Lacasa's Tenant Resources conducts surveys, focus group discussions, and one-one-one interviews/conversations annually to help inform what tenants would like to work towards for the year. This is also matched with the resident indicators and analysis report to inform what was successful the year prior and what needs more attention. Lacasa Tenants have the option of completing the survey as a hard copy that is later manually inputted into Salesforce. Demographic information is provided by Lacasa's property management. A privacy policy is in place, which provides the tenants opportunity to opt-in or out of property management providing demographic information.

Analysis

Viewing the data collected we learned that a majority of our tenants at Roosevelt Center are African American women. The main language spoken is English. The majority of tenants fall in the age range 6-11 and 35-44. With 6-11 being the highest age range at 21%. 41% of our tenants are living with a disability and 23% are single guardians with a child under the age of 15. This information allows us to customize programming to better fit our tenants and their needs.

In our 2021 baseline survey, the results showed us that the socialization and engagement among tenants was low, but there is interest in having more activities in the building. There is a wide range of interests for activities/services made available in the building that included financial education to movie screenings. We also learned what types of resources and services tenants believe will support their success which included responses like college prep and positive parenting classes. This information matched with the assets that neighbors named in the neighborhood from the Community Scan provides us options that will best suit our tenants.

Trends and Resources Available

A trend we noticed and was confirmed with a survey that a third of our tenants were at risk of losing housing last year. One potential solution that we are already implementing is focusing on sharing more communications and information on our tenant resources program and that the Tenant Resource Navigator's role is to support the connection to resources and services. We also are working on launching an Eviction Prevention program that will also provide an intentional connection to the Tenant Resource Navigator to support in situation like this.

Potential Partnerships

With the information obtained from the tenant surveys, one-on-one conversations, and focus groups, we were able to connect to partners that are helping us get programs and services in the building. With an interest in financial classes we connected to our financial empowerment center and scheduled classes to be held at the Roosevelt Center building throughout the year. With an interest in parenting classes, we partnered with CAPS and Triple P; both organizations focus on positive parenting classes. With an interest in book club and kids play we also have partnered with the local public library to bring Storytime, in building library book return, and their home delivery program.