

Community Impact Coordination is one component of an ecosystem of interventions and conditions that support outcomes for residents, properties and communities/society at large.

Aligning Operations and Objectives:

- Property financial performance
- Resident & community goals

Community Impact Theory of Change



Inputs	Outputs	Outcomes
<ul style="list-style-type: none">• Safe, healthy, affordable housing• High quality property management• Community Impact Coordination• Strategic partnerships and programs	<ul style="list-style-type: none">• Housing stability for residents• Stable property operations for POAH/C• Programs, referrals to benefits, direct cash assistance, coaching and community building events	<ul style="list-style-type: none">• Positive exits from subsidized housing• Quality of life• Improved life outcomes for youth and families• Aging in place with dignity for seniors

Outcome Areas



**Stable
Housing**



**Community
Engagement**



**Financial
Stability**



Employment



Education



Health

Guiding Principles

1. Stable Housing Operations

Building on the platform of stable housing, how can each member of the site team contribute to the success of the residents & community?

2. Community Goal Setting

How can we work as a team, with our partners and residents, to set clear, manageable and achievable goals for the Community?



3. Information & Evaluation

How can data and information help us set goals, identify needs and opportunities, and best spend our time?

4. Partnership Development

How can we identify and secure relationships with quality, sustainable partners to achieve positive outcomes for residents and the greater community?

Three Domains of Impact



